



EASTERN →

Stay warm,
worry-free,
and covered.

MAINTENANCE CONTRACT – WHAT IS INCLUDED

Just like your car needs regular oil changes, your heating system requires annual, preventative maintenance. A yearly tune-up helps reduce fuel consumption, saving you money while benefiting the environment. Our comprehensive Maintenance Contract is designed to keep your system running smoothly and reliably, offering you:



QUALITY REPAIRS
BY EXPERIENCED
TECHNICIANS



EXPERT CUSTOMER
SERVICE VIA TEXT, EMAIL
AND BY PHONE



ANNUAL TUNE-UPS
TO HELP YOU
SAVE MONEY



15% DISCOUNT ON
NON-COVERED
REPAIRS

PREVENTATIVE MAINTENANCE

- One annual tune-up for your furnace or boiler at no cost.
- Helps prevent unexpected breakdowns.
- Extends the lifespan of your heating system.
- Ensures safe and efficient operation.

COVERS REPAIR COSTS

- Covers most repairs related to your heating equipment.
- Most replacement parts are covered (see covered & excluded parts list).

24 HOUR EMERGENCY SERVICE BENEFITS

- Reliable support when you need it most—never hesitate when needing to call for help.

PRICE PER YEAR \$ 399.95 + TAX

PREMIUM SERVICE, RELIABLE COMFORT

COVERAGE & BENEFITS

- 1-year coverage that automatically renews assuring continuous coverage unless canceled by either party.
- No labor charges for a full year, even for emergency repairs at night, on weekends, or holidays.
- Convenience of after-hours or weekend emergency service calls at no charge.

ELIGIBILITY & REQUIREMENTS

- Available to existing Eastern Fuel customers enrolled in Automatic Delivery at a minimum of 600 gallons annually.
- Heating equipment must pass inspection and approval. Coverage applies only to single-family residential heating systems. Maintenance Contracts will be discontinued should equipment fall out of approval and replacement has been recommended.
- Plan is void if not paid in full within 30 days of issuance.
- Delinquent account balance or inability to honor Eastern Fuel's credit terms may result in a suspended contract.

EXCLUSIONS & LIMITATIONS

- No refunds if canceled after the effective date.
- The plan does not cover:
 - Any labor or parts outside the covered parts list (e.g., water-related components like piping, valves, and hot water hook-ups). **
 - Repairs due to flood, fire, power outages, blown fuses, generator use, or other external conditions.
 - Non-urgent issues such as minor leaks, noises, thermostat inaccuracies, or chimney smoke.
 - Work done by unauthorized persons or companies.
- Obsolete parts will be replaced with modern controls at the customer's expense. If a burner is deemed hazardous or obsolete, a \$100 credit is provided toward a replacement.
- Air conditioning services are NOT covered under this agreement and will be billed separately.
- The plan can be transferred to a new homeowner if fuel

** FOR FINE PRINT AND EXCLUSIONS PLEASE VISIT WWW.EASTERNFUEL.COM/MAINTENANCECONTRACT

**WHY CHOOSE EASTERN
FUEL'S MAINTENANCE
CONTRACT?**

SAVES YOU MONEY

Just one emergency repair call can make the contract pay for itself.

NO SURPRISE EXPENSES

Protects against costly emergency repair bills.

EXCLUSIVE BENEFITS

Only available to Eastern Fuel heating oil customers.

—Sign up for Eastern Fuel's Maintenance Contract today!

**MAINTENANCE
CONTRACT**

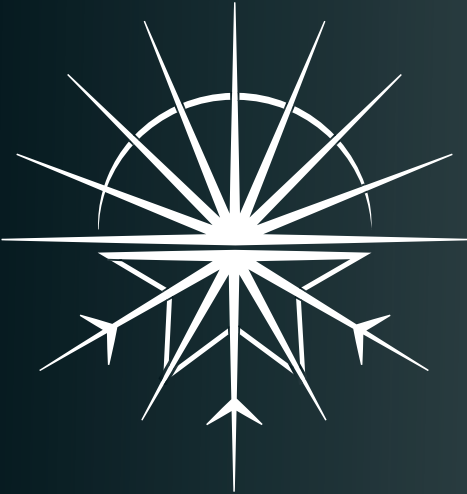
CALL US TODAY!

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