

## WHAT TO DO IF YOUR FURNACE WON'T START...

### 1. Check your Thermostat

Set the thermostat 5° above the room temperature. If it is a clock thermostat, make sure the time is correct (AM or PM).

### 2. Check Electric Switches

Make certain that the stair switch is in the ON position and also check switches next to furnace or boiler.

### 3. Check Reset Button

Press the red reset button on a gray box. Location of the gray box could be in the flue pipe, on the burner or in front of boiler. *Caution, press this button once only! If the burner still does not start, press a red button located on the burner motor.*

### 4. Examine Fuses or Breakers

Make sure the fuse is not loose or burned. Switch breaker off and then on again.

### 5. Is boiler water level O.K.? (steam only)

Make sure water level is half way up gauge glass. If the level is low, open the water feed valve until correct level is restored. Then close valve tightly.

### 6. Check your Oil Tank

Be sure there is oil in the tank and oil line valve is open.

**AFTER CHECKING 1 THRU 6 AND STILL HAVE A PROBLEM? CALL SERVICE DEPARTMENT AT 203-248-2111**



## CALL US TODAY!

EASTERN FUEL

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CONNECTICUT H.O.D. # 458



PREMIUM HEATING + COOLING SERVICES

— SINCE 1890 —

**SERVICE CONTRACT  
ONE YEAR AGREEMENT**

## THE INSURANCE PLAN

### REPAIR OR REPLACEMENT OF THE FOLLOWING PARTS:

- Thermostat - Non-Programable
- Oil Burner Motor
- Ignition Transformer
- Steam Glass Gauge & Washers
- Nozzle and Strainer
- Fuel Pump Strainer
- Ignition Electrode Set
- Beckett End Cone
- Fuel Pump
- Ignition Wire Set
- Circulator Coupling
- Fan & Limit Control
- Air Filters (1" fiber glass only)
- Pressure Trol
- Aquastat 6006, R8182, L8124
- Oil Burner Fan
- Blower Motor (heating season only, 1/2 HP)
- Blower Belt
- Belt Drive
- Circulator Motor (1 motor per year) B & G 100 or Taco only
- Nozzle Line
- Electric Switch
- Clean Cut Solenoid
- Oil Burner Coupling
- Fuel Oil Filter Complete
- Fuel Oil Filter Cartridge
- Cad-Cell Relay
- Stack Relay
- And Labor to Install these Parts
- Annual Boiler or Furnace Cleaning
- Cleaning and Adjusting the Oil Burner
- Internal Vacuum Cleaning as Necessary

PLEASE NOTE EXCLUSIONS ON PAGE 4

**PRICE ..... \$ 329.95 + TAX**

## ADDITIONAL COVERAGE

**OIL FIRED WATER HEATER ..... \$ 119.95**  
coverage for oil burner and controls. Does not include water tank

### TERMS & CONDITIONS

- This insurance plan is designed to assure you of economical and carefree heating. This plan is available to Eastern Fuel Corporation oil customers whose primary residence purchases its total fuel requirements from Eastern Fuel and use an annual minimum of 600 gallons or more on automatic delivery only.
- If customer's credit becomes impaired during the life of the Burner Service Agreement, the service will be discontinued until credit terms have been reinstated. This plan is void if not paid in full within 30 days of issuance of policy.
- All heating equipment is subject to our inspection and approval for acceptance of any Service Plan, and coverage is limited to single family residential heating systems only.
- Service contract commences on date of issue for term of one year. This policy is automatically renewed unless cancelled by either party. No refund will be given if policy cancelled by homeowner after effective date.
- This plan may be transferred to new owner in event of sale of premises, providing fuel purchases are continued with Eastern Fuel Corp.
- Changes for work performed by persons or companies other than those authorized by Eastern Fuel are not reimbursable under this plan.

Connecticut summers can be very uncomfortable, with lengthy heat waves and unbearable humidity. Eastern Fuel can accommodate all of your residential central air conditioning needs and allow you to enjoy the summer months in relaxing comfort. We service and install central air-conditioning equipment.

**ALL AIR CONDITIONING WORK FALLS OUTSIDE OF THIS AGREEMENT AND WILL BE BILLED SEPARATELY.**

## OUR CARE PRODUCTS

Parts listed as obsolete and non-obtainable will be updated with modern controls and will be chargeable to the customer on parts and labor basis at prevailing rates.

Oil smells, minor oil leaks, vibrations, noises, minor water leaks, chimney smoke, slight delays, thermostats not accurate or any other minor complaint will not be regarded as an emergency under this contract and arrangements will have to be made during normal business hours Monday through Friday.

- Protection Plan policy provides for the repair or replacement of any or all parts listed in this folder. No other labor cost or parts of the furnace, boiler or heating system are covered, such as the servicing and replacement of any device that water passes through such as piping, radiation, valves, domestic hot water hook-ups, etc.
- Emergency calls resulting from burner failure caused by flood, fire, lightning, power failure, blown fuses, main switch off, flooded heating system, no oil in tank (except when customer is on our Automatic Delivery basis), no water in the boiler, equipment powered by a generator, or other conditions beyond our control, will be charged at our prevailing service rates.
- When parts are not available, due to obsolescence, or when a burner has become unworthy and is considered to be a hazard, a discount of one hundred (\$100.00) dollars will be allowed toward the replacement of a new oil burner.

## NOT INCLUDED

Just as there are specified parts which we will repair or replace at no cost to you, there are parts for which we must charge. The following is a partial listing:

Boiler	Power Vent
Heat Exchangers	Water Heaters
Domestic Hot Water Tanks	Tankless Coil
Circulator Bearing Assembly	Radiators
Flow Valves	Mixing Valves
Pressure Reducing Valves	Automatic Water Feeder
Combustion Chambers	Duct Work
Blower Parts	Flue Pipe
Draft Regulator	Humidifier Parts
Oil & Heat Piping	Electrical Wiring
Programed Thermostat	Thermostat Wiring
Low Water Cutoffs	Zone Systems